

## SAFETY WARNINGS:

Property damage, serious injury or death may result from:

- **TIRE FAILURE DUE TO UNDERINFLATION/OVERLOADING:**  
Follow the owner's manual or tire placard in vehicle.
- **EXPLOSION OF TIRE/RIM ASSEMBLY DUE TO IMPROPER MOUNTING:**  
Only specially-trained persons should mount tires.
- **FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS.**
- **FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DEMOUNTING.**
- **TIRE SPINNING ON SLIPPERY SURFACES SUCH AS SNOW, MUD, ICE, ETC. DO NOT SPIN TIRES IN EXCESS OF 35 MPH (55 KPH), AS INDICATED ON THE SPEEDOMETER. PERSONAL INJURY AND SEVERE DAMAGE MAY RESULT FROM EXCESSIVE WHEEL SPINNING, INCLUDING TIRE DISINTEGRATION OR AXLE FAILURE.**

For assistance in locating the nearest Goodyear EMT Service Center, call the Goodyear EMT Service Locator System at 1-800-786-3528.

For assistance in locating the nearest Goodyear Retailer, call 1-800-GOODYEAR or look in the Yellow Pages under Tire Dealers.

If additional assistance is required:

In U.S.A. call the Goodyear Customer Assistance Center at 1-800-321-2136, or write:

Goodyear Customer Assistance Center  
Dept. 728  
1144 East Market Street  
Akron, OH 44316-0001

In Canada call 1-800-387-3288, or write:

Goodyear Consumer Relations Department  
450 Kipling Avenue  
Toronto, Ontario M8Z 5E1

ON THE WINGS OF

**GOODYEAR**

700-501-561-79430

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# Extended Mobility Technology (EMT)

## Limited Warranty and Tire Care and Maintenance Guide

United States & Canada

ON THE WINGS OF

**GOODYEAR**

## IMPORTANT SAFETY INFORMATION

### OPERATIONAL WARNINGS:

In order for Goodyear Run-Flat Extended Mobility Technology (EMT) tires to obtain the performance criteria stated within this Limited Warranty, Goodyear Run-Flat EMT tires must be used with specific parts, such as wheels and tire pressure monitoring systems, authorized by your Original Equipment vehicle manufacturer or your Goodyear Run-Flat EMT servicing facility.

Vehicles that are equipped Original Equipment with Goodyear Run-Flat EMT tires must be fitted with wheels, tires and low tire pressure monitoring systems as specified by your vehicle manufacturer. For proper wheel, tire and inflation pressure monitoring system fitment, please refer to your vehicle's owner manual.

### TIRE PRESSURE MONITORING SYSTEM:

The Goodyear Run-Flat EMT tire is a high-performance tire with a remarkable feature: It can operate for limited distances (driven 50 miles/80 km maximum at speeds up to 55 mph/88 km/h) with very low or even no inflation pressure. This is an important benefit, especially if inflation loss occurs at a location where immediately stopping your vehicle could be hazardous.

Because these tires ride so well even without air pressure, your vehicle must be equipped with a system to alert you when a tire has low or no air pressure.

### MONITORING SYSTEM ALERT:

If the tire pressure monitoring system signals, check the pressure in all four (4) tires and inflate them to the vehicle's recommended air pressure. Then proceed to a Goodyear Run-Flat EMT service facility as soon as possible to see if your tires need to be repaired or replaced. If replacement is necessary, Goodyear Run-Flat EMT tire(s) of identical size and description must be used to maintain your vehicle's extended mobility capability.

To locate your nearest authorized Goodyear Run-Flat EMT service facility, call 1-800-RUN-FLAT, (1-800-786-3528).

### SAFETY WARNINGS:

If the tire pressure monitoring system signals an alert, follow these safety precautions to prevent a loss of vehicle control that could result in serious personal injury or death:

- Slow your speed as much as possible. Do not exceed 55mph (88 km/h).
- Avoid hard cornering, hard braking and severe handling maneuvers.
- Avoid potholes and other road hazards.

Remember that when your tires have lost air pressure, your vehicle's handling capability is reduced, particularly during severe maneuvers.

## TO PROLONG TIRE LIFE DURING A SYSTEM ALERT:

The Goodyear Run-Flat EMT tire can be driven up to 50 miles (80 km) at sustained speeds of up to 55 mph (88 km/h) at low or zero air pressure. However, the tire may have to be replaced if driven to these limits. To help prolong the life of a tire operating under low-inflation conditions, drive at a speed as far below 55mph (88 km/h) as possible. Also, drive the shortest distance possible before obtaining tire service. Taking these precautions will increase the chance that your tire will be repairable.

### SERVICE AFTER A SYSTEM ALERT:

To obtain service after an alert from the tire pressure monitoring system, contact your Goodyear Run-Flat EMT service facility. Trained service personnel will inspect your tires and tire pressure monitoring system to determine if they are in need of repair or replacement.

To locate your nearest authorized Goodyear Run-Flat EMT service facility, call 1-800-RUN-FLAT (1-800-786-3528).

### SAFETY WARNINGS:

Because of the unique characteristics of Goodyear Run-Flat EMT tires, the wheels on which they are mounted and your vehicle's tire pressure monitoring system, all tire service work other than routine inflation maintenance and external inspection must be performed by service personnel at an authorized Goodyear EMT service facility.

Do not attempt to mount or demount extended mobility tires yourself; serious injury or death could result. Only specially-trained persons should mount, demount and repair extended mobility tires.

### TIRE CARE AND MAINTENANCE:

While most tire maintenance must be performed by a Goodyear Run-Flat EMT service facility as noted above, there are a few basic tire care items you can and should perform yourself. These are described below.

### TIRE INFLATION:

Underinflation is the leading cause of tire failure. It reduces tire load capacity and allows excessive sidewall flexing, resulting in high heat generation. Maintaining proper inflation pressure is the single most important thing you can do to ensure tire durability and maximum tread life.

Check inflation pressures at least once a month and before long trips. Use an accurate tire pressure gauge. Always check pressure when the tires are cold (when the vehicle has been driven less than one mile). If you must check inflation when the tires are hot, add 4 psi (27 kPa) to the recommended cold inflation pressure.

Consult your Vehicle Owner's Manual or the tire placard on the driver's door edge for the recommended inflation pressure for your tires.

## TREADWEAR INSPECTION:

Inspect your tires regularly (for example, each time inflation is checked) for sufficient depth in the tread grooves. This can be done visually very quickly because your tires feature treadwear indicators (raised areas in the bottoms of the grooves) at several locations around the tire. When the tread material has worn down to these indicators, 2/32" of tread groove depth remains and the tire must be replaced. Any signs of uneven or irregular wear may indicate the need for a vehicle alignment.

## TIRE/WHEEL DAMAGE INSPECTION:

Inspect your tires for signs of damage to the tread or sidewalls. Foreign objects embedded in the tread, torn or missing chunks of rubber in the tread or sidewall may indicate a potential problem.

At the same time, examine your wheels for signs of damage or abuse. A bent, dented or cracked wheel should be replaced and the tire mounted on it should be inspected thoroughly for damage.

## TIRE REPAIR:

Like any other Goodyear speed rated high performance tire, the Goodyear Run-Flat EMT tire may be repaired to correct a nail-hole puncture in the tread, but proper materials and procedures must be used. Contact a Goodyear Run-Flat EMT service facility for information on proper repairs. For the location of the nearest facility, call 1-800-RUN-FLAT (1-800-786-3528).

## SAFETY WARNINGS:

Serious injury or death may result from:

- **TIRE FAILURE DUE TO UNDERINFLATION/OVERLOADING.** Consult your vehicle Owner's Manual or the tire placard on the driver's door edge for your vehicle's tire inflation and load specifications.
- **TIRE FAILURE CAUSED BY EXCESSIVE OPERATION AT LOW OR ZERO INFLATION PRESSURE.**
- **EXPLOSION OF TIRE/RIM ASSEMBLY DUE TO IMPROPER MOUNTING.** Only specially-trained persons should mount tires. More than 40 psi (270 kPa) may be required to seat beads. A safety cage and clip-on extension air hose must be used if more than 40 psi (270 kPa) is needed to seat beads.

## SAFETY WARNINGS:

On slippery surfaces such as snow, mud and ice, never spin tires in excess of 35 mph (55 km/h) as indicated on the speedometer. Severe damage – including tire disintegration and axle failure – may result from excessive wheel spinning, causing serious personal injury.

Goodyear Run-Flat EMT tires are designed for use only with a properly operating low tire pressure monitoring system. If

applied to a vehicle without a properly operating low tire pressure monitoring system the tires may fail when operated in an underinflated condition, resulting in loss of vehicle control and possible serious injury or death. Application of these tires to a vehicle not equipped with specified operational low tire pressure monitoring system constitutes improper and unsafe use of this product.

## LIMITED WARRANTY

### WHO IS ELIGIBLE?

You are eligible for the benefits of this Limited Warranty if you meet all the following criteria:

- You are the owner or authorized agent of the owner of new Goodyear Run-Flat EMT tires
- Your tires bear Department of Transportation prescribed tire identification numbers
- Your tires have been used only on the vehicle on which they were originally installed according to the vehicle manufacturer or Goodyear recommendations
- Your tires were purchased on or after October 1, 2003.

### WHAT IS COVERED AND FOR HOW LONG?

#### 1. FREE REPLACEMENT

Any new Goodyear Run-Flat EMT tire removed from service due to a covered warranty condition or rendered not repairable due to a road hazard injury during the first 2/32" treadwear or 12 months from date of purchase, whichever occurs first, will be replaced at no charge. Mounting and balancing are included. Repairable punctures will also be repaired at no charge during this period. Without proof of purchase, date of manufacture will be used to determine age.

#### 2. PRORATED ADJUSTMENT

A tire not eligible for no-charge replacement that is removed from service due to a covered warranty condition or rendered not repairable due to a road hazard injury will be replaced on a prorated basis.

### HOW WILL PRORATED CHARGES BE CALCULATED?

Replacement price will be calculated by multiplying the tire's advertised retailer selling price at the time of adjustment by the percentage of usable original tread that has been worn off. You pay for mounting, balancing, and applicable taxes. If a tire has a repairable puncture, and is not eligible for no-charge coverage, you pay for the cost of the puncture repair.

**EXAMPLE:** If your disabled tire had an original 8/32" of usable treadwear and is worn to 4/32" usable tread remaining, you have used 50% and therefore must pay 50% of the current advertised selling price of the replacement tire. If the price of the new replacement tire is \$160, the cost to you would be \$80 plus any additional charges such as mounting, balancing and applicable taxes.

## OWNER'S OBLIGATIONS:

- A. You must present the tire to be adjusted to an authorized Goodyear EMT service facility (call 1-800-786-3528 for locations). Tires replaced on an adjustment basis become the property of The Goodyear Tire & Rubber Company or Goodyear Canada Inc.
- B. You must pay for any taxes and additional service you order at the time of adjustment relating to any unique applications requiring mounting, demounting and balancing.
- C. When making a claim for ride disturbance, you must present your original tire purchase invoice, which shows the tire description and the date the tire(s) were purchased.
- D. No claim will be recognized unless submitted on a Goodyear claim form (supplied by a Goodyear Retailer) completely filled out and where you, the owner or your authorized agent, presented the tire for adjustment.

## ADDITIONAL PROVISIONS:

A tire has delivered its full original tread life and the coverage of this warranty ends when the treadwear indicators become visible (worn to 2/32"), or six (6) years from the date of original tire manufacture or new tire purchase date. Without proof of purchase, date of manufacture will be used to determine age.

To maintain the maximum speed capability and performance of your vehicle, any Goodyear Run-Flat EMT tire should be replaced with another Goodyear Run-Flat EMT tire of identical size and speed rating.

Any replacement tire provided pursuant to this warranty will be covered by the Goodyear warranty in effect at the time of replacement.

## LIMITATIONS:

This limited warranty is applicable only in the United States and Canada.

## WHAT IS NOT COVERED BY THIS WARRANTY?

In addition, this limited warranty does not cover the following:

- Tires submitted for ride disturbance that are worn beyond the first 1/32" tread depth or beyond six (6) months from the date of purchase, whichever occurs first, or tires submitted for ride disturbance due to damaged wheels or any vehicle condition. Proof of purchase is required (see C under Owner's Obligations).
- Tires not serviceable because of deterioration resulting from operation at low or zero inflation pressure.
- Goodyear does not warrant or give credit in any adjustment transaction for any kind of material added to a tire (e.g., tire fillers, sealants, balancing substances) after the tire leaves a factory producing Goodyear tires, nor will it adjust any tire that has failed as a result of adding such material.

- Irregular wear or damage due to mechanical condition of the vehicle, improper inflation, overloading, high speed spin-up, misapplication, misuse, negligence, racing, use of tire chains, improper mounting or demounting, improper repair, wreck, collision or fire.
- Any tire that, after leaving a factory producing Goodyear tires, has been intentionally altered to change its appearance (e.g., white inlay on a black tire, regrooving or siping).
- Tires with weather-cracking that were purchased more than four (4) years prior to presentation for adjustment or, if purchase date cannot be verified, manufactured more than four (4) years prior to presentation for adjustment.
- Loss of time, inconvenience, loss of vehicle use, incidental or consequential damages.
- Low Tire Pressure Monitoring System – refer to manufacturer's warranty or see your installing outlet for details.

## WHAT ARE YOUR LEGAL RIGHTS?

Goodyear disclaims any liability for incidental or consequential damages to the extent permitted by law. Some states and provinces do not permit the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

No representative or retailer has authority to make any representation, promise or agreement on behalf of Goodyear, except as stated herein.

Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. This warranty is not intended as a representation that a tire failure cannot occur.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and in Canada from province to province.

## HOW DO YOU OBTAIN AN ADJUSTMENT?

- You must present the tire to be adjusted to an authorized Goodyear EMT service facility. Tires replaced on an adjustment basis become the property of The Goodyear Tire & Rubber Company or Goodyear Canada Inc.
- You must pay for taxes and any additional services you order at the time of adjustment.
- You must submit your claim on a Goodyear claim form supplied by an authorized Goodyear EMT service facility. The form must be filled out completely and where you the owner or your authorized agent presented the tire for adjustment.