SERVICE BULLETIN

CHRYSLER
Jeep
DODGE

NUMBER: 08-001-11 REV. A

GROUP: Electrical

DATE: February 16, 2011

THIS BULLETIN SUPERSEDES SERVICE BULLETIN 08-001-11, DATED JANUARY 15, 2011, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS** AND INCLUDE ADDED MODEL YEARS AND iPhone4 (4.2.1) COMPATIBILITY ENHANCEMENTS.

SUBJECT:
RER, REW, REP Radio Software Enhancements

OVERVIEW:
This bulletin involves upgrading the software on the RER, REW, or REP Radio.

MODELS:

2010 - 2011	(DJ)	2500 Pickup
2010 - 2011	(D2)	3500 Pickup
2009 - 2011	(DS)	1500 Pickup
2009 - 2011	(MK)	Compass / Patriot
2009 - 2011	(PM)	Caliber
2008 - 2011	(WK)	Grand Cherokee
2008 - 2011	(KK)	Liberty
2007 -2011	(JK)	Wrangler
2007 - 2011	(JS)	Avenger / Sebring
2007 - 2011	(KA)	Nitro
2008 - 2010	(LC)	Challenger
2008 - 2010	(LE)	300
2008 - 2010	(XH)	Commander
2008 - 2010	(WH)	Grand Cherokee
2008 - 2010	(RT)	Caravan / Town & Country
2008 - 2010	(LX)	300 / Charger
2008 - 2010	(ND)	Dakota
2008 - 2009	(XK)	Commander
**2008 - 2009	(HB)	Durango**
**2008 - 2009	(HG)	Aspen**

CHRYSLER Jeep DODGE **SERVICE**

Stick with the Specialists™

NOTE: This bulletin applies to vehicles built with an AM/FM/CD/DVD/HDD/MP3 W/ NAV Radio (sales code RER) or an MW/FM CD MP3 NAV Radio - EURO (sales code REW) or an AM/FM CD MP3 NAV Radio - ROW (sales code REP).

SYMPTOM/CONDITION:
- The radio may lock up when a U-Connect call ends, this may cause battery drain.
- Intermittent no sound from audio system.
- Repeated **"Updating Channels"** message when in satellite radio mode.
- **iPhone4 (4.2.1) losing Bluetooth connection intermittently and not displaying accurate caller ID information when using UConnect**

DIAGNOSIS:
If the customer experiences any listed Symptom/Condition(s) perform the following:

1. Check the radio software version.
   a. Press "Menu" button on the radio.
   b. Press "System Setup" touch screen soft key.
   c. Press "System Information" touch screen soft key.
   d. The software level is the number reported after the word "Application".
2. Is the radio software version **2.402**, or greater?
   a. YES >>> This service bulletin does not apply. Further diagnosis may be required.
   b. NO >>>> Perform the repair procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
AR (1)	**68141348AA**	Update Disc (version **2.402**)

NOTE: Only one update disc is required and this disc may be used to service multiple vehicles.

REPAIR PROCEDURE:

NOTE: If the software update process is interrupted/aborted, the process should be restarted.

1. Start the vehicle and turn the radio ON.
2. Install the software disc into the radio CD drive and follow the instructions on the screen.

NOTE: Do not cycle the ignition or touch the radio during the update process.

3. Once the update is completed, which may take 5 - 12 minutes, eject the disc.
4. Verify that the radio software version is at **2.402**.
   a. Press "Menu" button on the radio.
   b. Press "System Setup" touch screen soft key.
   c. Press "System Information" touch screen soft key.
   d. The software level is the number reported after the word "Application".
5. Using wiTECH clear any DTC's that may have been set in other modules during software upgrade .

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
08-60-02-A8	Check Software Level (D)	0.2 Hrs.
08-60-02-A9	Check and Update Software (D)	0.3 Hrs.

FAILURE CODE:

FM	Flash Module