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GROUP: Electrical

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SUBJECT:

UConnect Hands Free Phone Inoperative

MODELS:

2005 - 2006	(CS)	Pacifica
2005 - 2006	(DR/DH)	Ram Truck/Ram Truck HD
2005 - 2006	(HB)	Durango
2005 - 2006	(KJ)	Liberty
2005 - 2006	(LX)	300/Magnum/Charger
2005 - 2006	(ND)	Dakota
2005 - 2006	(PT)	PT Cruiser
2005 - 2006	(RS)	Town & Country/Caravan
2005 - 2006	(WK)	Grand Cherokee

NOTE: This bulletin applies to vehicles equipped with UConnect™ Hands Free Communications (sales code RSP) as listed in the table below.

Year	Model	Module P/N
2005 - 2006	CS	05091004AL or higher
2005	DR/DH	56043255AH or higher
2006	DR/DH	56043239AJ or higher
2005 - 2006	HB	56043239AI or higher
2005 - 2006	KJ	05064022AO or higher
2005 - 2006	LX	05064013AR or higher
2005 - 2006	ND	05064013AS or higher
2005	PT	04671912AE or higher
2006	PT	56040704AB or higher
2005 - 2006	RS	56040974AC or higher
2005 - 2006	WK	56038710AG or higher



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DISCUSSION:

If the UConnect Hands Free Phone is inoperative and if there are no DTC's, perform the existing diagnostic procedure available in TechCONNECT under: Diagnostics, Telecommunication, Voice Recognition/Phone Switch Circuit Short to Voltage. The problem may be an open phone button circuit. The diagnosis for the open phone button circuit is covered in the "Short To Voltage" test. There is no DTC for the open phone button condition (Fig. 1).

NOTE: On CS vehicles with a 05091004AL UConnect Hands Free Module, the scan tool may display a \$21 - Bus Busy DTC. This DTC is erroneous and should be ignored.

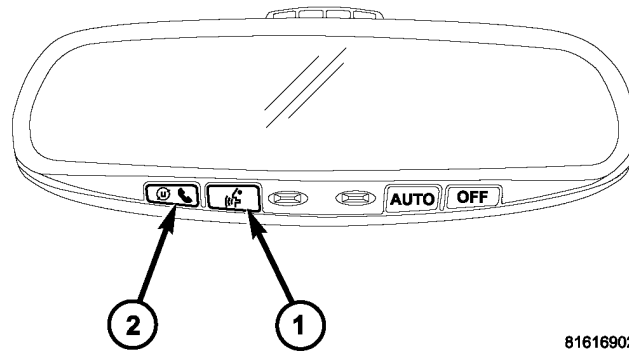


Fig. 1 UCONNECT HANDS FREE PHONE MIRROR SWITCHES

1 - VOICE RECOGNITION BUTTON

2 - PHONE BUTTON

POLICY:

Information Only.