

NUMBER: 08-018-10

GROUP: Electrical

DATE: July 29, 2010

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SUBJECT:

Left Turn Signal on Trailer may be Inoperative

OVERVIEW:

This Bulletin involves cleaning out excessive silicone from the Seven Way Trailer Tow Connector, terminal #1.

MODELS:

2010	(DJ)	Ram Truck (2500 Pick Up)
2009-2010	(DS)	Ram Truck (1500)
2010-2011	(WK)	Grand Cherokee
2010	(XK)	Commander

SYMPTOM/CONDITION:

When verifying trailer turn signal function prior to towing a trailer. The customer may experience a non functional left trailer left turn signal.

DIAGNOSIS:

Customer may come in with the above condition. Check connector terminal number one. If there is silicone in the connector follow the repair procedure.

REPAIR PROCEDURE:

- In the seven way trailer tow connector locate terminal number one. Refer to the detailed drawing of the connector available in DealerConnect> TechConnect under Wiring> Trailer Tow> Component End Views> Wiring Trailer Tow 7 way> Pin one is in the upper left.
- 2. Using a suitable tool, such as a straight blade Exacto knife, scrape the silicone off the outside of the #1, Left terminal.
- 3. Test and return vehicle to customer



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POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
08-90-77-90	Remove Silicone from Connector (C)	0.2 Hrs.

FAILURE CODE:

Service Action	ZZ	Service Action
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