



NUMBER: 23-021-09

GROUP: Body

DATE: July 8, 2009

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SUBJECT:

Power Right Side Mirror Will Not Adjust

OVERVIEW:

This bulletin involves removing the stabilizers behind the power right side view mirror.

MODELS:

2009 (WK/WH) Grand Cherokee

NOTE: This bulletin applies to vehicles equipped with power mirrors only and sales codes (GUT, GUK or GTS) built before June 29, 2009 (0629XX).

SYMPTOM/CONDITION:

The customer may experience the right side view power mirror not adjusting correctly.

DIAGNOSIS:

Operate the right side rear view mirror, If the mirror will not adjust and/or is hesitant perform the repair procedure.

NOTE: The mirror can be adjusted manually.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	5142874AA	Power Heated Mirror, Fold Away, Right
1 (AR)	5142877AA	Power Heated Memory Mirror, Fold Away, Right

SPECIAL TOOLS/EQUIPMENT REQUIRED:

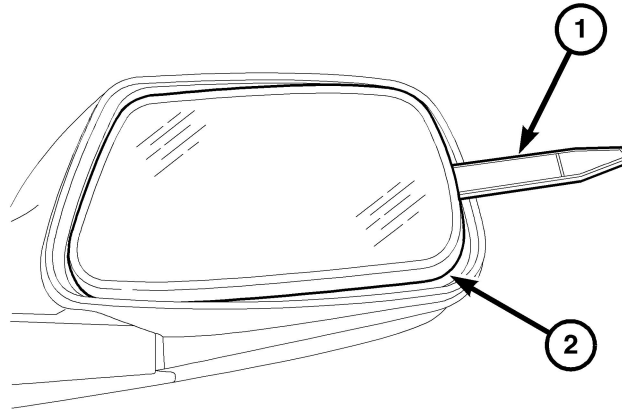
Equipment #	Description
C-4755	Trim Stick
NP	Pliers

REPAIR PROCEDURE:

1. Remove the mirror glass from the right side rear view mirror assembly using Trim stick C-4755 ([Fig. 1](#)).

NOTE: Insert the trim stick approximately 5 inches behind the mirror between the retaining ring and gently pry back.

NOTE: The mirror assembly has been removed for demonstration purposes.



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Fig. 1 MIRROR ASSEMBLY (RIGHT SIDE SHOWN)

- 1 - Trim Stick
 - 2 - Mirror Assembly
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2. Remove the stabilizers using pliers pull outboard using a twisting motion (Fig. 2).

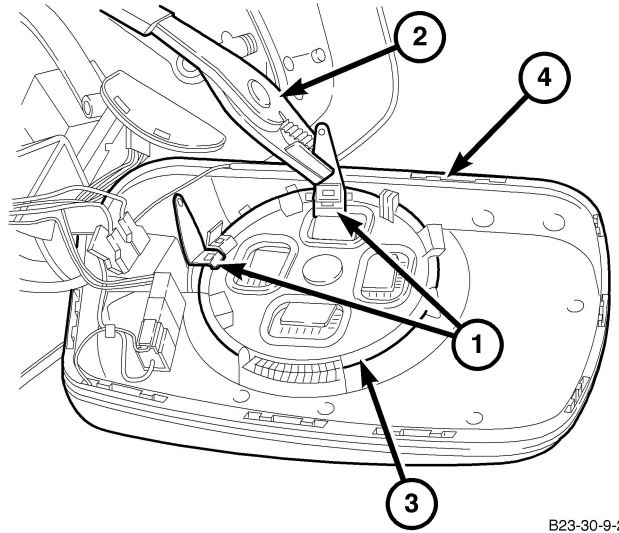


Fig. 2 STABILIZERS

- 1 - Stabilizers
- 2 - Pliers
- 3 - Retaining Ring
- 4 - Mirror

NOTE: If any of the mirror glass mounting surface retainers have been damaged replace the mirror glass.

3. Using a gloved hand re-instal the mirror glass seating into the side view mirror assembly.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-04-25-91	Remove Right Side View Mirror Stabilizers.	0.2 Hrs

FAILURE CODE:

ZZ	Service Action
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