

April 27, 2006

TO: ALL JEEP DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL SERVICE ACTION #06-019
Front Chrome Tow Hooks

INVOLVED VEHICLES:	2006	(WK)	Grand Cherokee
	2006	(XK)	Commander

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership.

SYMPTOM/CONDITION:

A number of vehicles equipped with the Overland and 65th Anniversary packages have been shipped with a front chrome tow hook(s) which may corrode. The metal corrosion will occur under the chrome plate. The chrome plating may raise, crack and/or flake from the tow hook

PARTS REQUIRED:

1	55396914AA	Hook, Chrome Tow (right)
1	55396915AA	Hook, Chrome Tow (left)
AR	NPN	Tape, Body Masking

REPAIR PROCEDURE:

1. Raise vehicle on a suitable lift.
2. Apply protective tape to area / edges of the front fascia so that hand tools will not damage or scratch the front fascia paint or outer surface during the repair procedure.
3. Remove both front tow hook brackets from the vehicle front crossmember.
4. Remove the tow hook from each bracket.
5. Protect the new chrome front tow hooks from damage or scratching.
6. Place a new tow hook in a suitable vise and install to tow hook bracket. Tighten the tow hook-to-bracket bolts to 102 Nm (75 ft. lbs.).

NOTE: It is very important to properly torque all tow hook attaching bolts and bracket attaching nuts.

7. Repeat step #6 for the other front tow hook.
8. Install the tow hook brackets to the vehicle front crossmember. Tighten the tow hook bracket-to-crossmember nuts to 68 Nm (50 ft. lbs.).
9. Remove protective tape.
10. Lower vehicle.

POLICY: Reimbursable within the provisions of the warranty.

NOTE: Use of Labor Operation included with this service action on vehicles other than those involved may be subject to charge back.

TIME ALLOWANCE:

Labor Operation No:

13-10-13-91 Replace – Both Chrome Tow Hooks

0.3 Hrs.

FAILURE CODE: ZZ – Service Action

If you have any questions, contact your Business Center.