June 29, 2007

TO: ALL JEEP DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL SERVICE ACTION #07-023

2007 WK/XK, Low level of A/C Compressor Oil

**INVOLVED VEHICLES:** 2007 (XK) Commander

2007 (WK) Grand Cherokee

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership.

NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.

## DISCUSSION:

A number of 2007 Grand Cherokee and Commander equipped with A/C, may have been built with low level of A/C compressor oil.

## PARTS REQUIRED:

1 82300102 R-134A Compressor Oil PAG Type

## **REPAIR PROCEDURE:**

 Add 1.5 oz. of A/C compressor oil p/n 82300102 to the low side service port.

**POLICY:** Reimbursable within the provisions of the warranty.

NOTE: Use of the Labor Operation included with this Service Action on vehicles other than those involved in the VIN list may be subject to charge back.

## TIME ALLOWANCE:

**Labor Operation No:** 

24-01-01-90 A/C Compressor Oil, Add (B) 0.2 Hrs.

**FAILURE CODE:** ZZ - Service Action

If you have any questions, contact your Business Center.