

May 28, 2008

**TO:** ALL JEEP DEALERS

**FROM:** GLOBAL SERVICE

**SUBJECT:** RAPID RESPONSE TRANSMITTAL #08-049 Excessive Gap between Cowl Screen and A-Pillar On The Left Side Of Vehicle

**INVOLVED VEHICLES:**

2008 (WK) Grand Cherokee

**NOTE:** This Service Action affects unsold vehicles.

**NOTE:** The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

**DISCUSSION:**

A number of vehicles were shipped that may have an excessive gap between the cowl screen and a-pillar on the left side of the vehicle. If the gap is greater than 2.5 mm the left side cowl screen must be replaced.



**Figure 1 – Cowl Gap**

**PARTS REQUIRED:**

1 55156853AG Screen, Cowl Left

**REPAIR PROCEDURE:**

1. Using a feeler gauge measure the gap between the left side cowl screen and the A-pillar.
2. Is the gap greater than 2.5 mm?
  - a. Yes >> proceed to step 3.
  - b. No >> Repair is complete.
3. Replace the left side cowl screen. Refer to the detailed removal and installation procedures available in DealerCONNECT > TechCONNECT under: Service Info > 23 – Body > Exterior > Panel - Cowl Top.

**POLICY:** Reimbursable within the provisions of the warranty.

**NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.**

**TIME ALLOWANCE:**

**LABOR OPERATION NO:**

23-02-08-92 Cowl Screen, Diagnose and Replace (B) 0.2 Hrs.

**FAILURE CODE:** ZZ - Service Action

If you have any questions, contact your Business Center.